

Return form

When you shop online you have a 14 day period in which you can tell us you regret the transaction and would like to return your items. You have to inform us about your wish to return on support@claire.dk, no later than 14 days after receiving your order.

If you regret your purchase, you have to send the items to:

Claire Group, Att. Customer service, Marsvej 6-10, DK-7430 Ikast

When returning the goods, you should make sure that the goods are securely packed.

You are responsible for the package / goods until we receive it.

Therefore keep postal receipt and if possible tracking number.

IMPORTANT

We expect that you send the items to us as soon as possible, once you have made us aware of your return. Also, you must send them latest 14 days after having declared your regret of the purchase. Notice! We do not accept packages sent by COD delivery, or packages sent to post offices for pick-up. Notice! We can't change one item to another item. Instead we return the money to the credit card used for the purchase.

Documentation of your purchase and return form

You must attach a copy of the order confirmation or other evidence of your purchase.

In addition, it will facilitate the processing , if you attach a completed return form.

Order:

Name:

Adress:

Postal no.:

City:

Country:

RETURN ITEMS TO: CLAIRE GROUP, MARSVEJ 6-10, DK-7430 IKAST

Item (ex. black t-shirt)

Cause of return (ex. too large, too small etc.)



Dear Customer,

Thank you for your purchase!

We hope you will be pleased with your Claire Group products.

If you do not like it, we would love to hear from you. Your satisfaction is absolutely the most important thing for us!

Therefore you can always write to us at support@claire.dk

We look forward to serve you again!

Yours sincerely
The webshop team



www.hustandclaire.com



www.clairewoman.com



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Facebook: ClaireWoman



Instagram: Hust&Claire



Instagram: claire_woman